

Curriculum Vitae

**M. MAX EVANS, BSc., MSt.
Doctoral Candidate,
Faculty of Information,
The University of Toronto**

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PROFESSIONAL OBJECTIVE

Ph.D. in Information Studies (Knowledge Management)
An academic career in the field of Knowledge Management/Organizational Behavior

RESEARCH OBJECTIVE

To analyze the role of trust as a major influence on knowledge sharing in organizations

EDUCATION

2005 – Present

University of Toronto, Toronto, ON

Doctor of Philosophy (PhD) – Knowledge Management / Information Studies

Doctoral Member – Knowledge Media Design Institute (Collaborative)

2003 – August, 2005

University of Toronto, Toronto, ON

Masters of Information Studies (MIS) – Information Systems

Cumulative GPA 3.87

Graduate – Knowledge Media Design Institute (Collaborative)

1995 – 1999

Northern Illinois University, DeKalb, IL.

Bachelor of Science in Marketing (BSc) – Emphasis in International Business (GPA 3.6)

Minor in Philosophy

Finished on the Dean's List

AWARDS

2005 – 2010 University of Toronto Doctoral Fellowship

2006 – 2007 Project OS/OA Student Experience Program Award

2004 – 2005 Douglas Armstrong Memorial Scholarship

2004 – 2005 Faculty of Information Studies Fellowship

CONFERENCES & PRESENTATIONS

2006 Project Open Source / Open Access (Project OS|OA) at the University of Toronto, Toronto, Ontario, Canada, presented research report

9th European Conference on Knowledge Management (ECKM' 2008) at Southampton Solent University, Southampton, UK 4-5 September 2008, presented conference paper

In Process Research Talks by KMDI at the Brian Cantwell Smith Idea Exchange, iSchool, University of Toronto, Toronto, ON April 8, 2010, presented paper

PUBLICATIONS & CONFERENCE PAPERS

Evans, M. Max (2006). An Evaluation of Open Source Conversational Technologies for Enterprise Use: Wikis and Weblogs. Toronto: University of Toronto. Available online at http://open.utoronto.ca/index.php?option=com_content&task=view&id=324&Itemid=219

Evans, M. Max, & Wensley, Anthony K.P. (2008). The influence of network structure on trust: Addressing the interconnectedness of network principles and trust in Communities of Practice. Paper presented at the 9th European Conference on Knowledge Management (ECKM' 2008), Southampton, UK. [Refereed].

Evans, M. Max, & Wensley, Anthony K.P. (2009). Predicting the influence of network structure on trust in knowledge communities: Addressing the interconnectedness of four network principles and trust. *Electronic Journal of Knowledge Management*, 7(1), 41-54. Available online at www.ejkm.com

Evans, M. Max, & Alleyne, Joel (2009). The concept of knowledge in KM: A knowledge domain process model applied to inter-professional care. *Knowledge and Process Management*, (16)4, 147-161.

COURSEWORK

Knowledge Management | Sharing Information - Management of Information Organizations | Information Management in Organizations-Models and Platforms | Collaborative Model Building and Knowledge Dissemination | Role of Emotions on Sharing Information and Knowledge
Organizational Behavior - Administrative Decision Making | Group Decision Making | The Emotionally Intelligent Manager | Strategy in Social Network-Based Industries
Information Studies - Information and its Social Context | Research Frontiers in Knowledge Media Design | Information Visualization
Information System Design - Introduction to Information Systems | Fundamental Concepts in Knowledge Media Design | Database Design | Analyzing Information Systems | Interacting with Information Systems | Designing Information Systems

RELATED RESEARCH INTERESTS

Knowledge Dissemination in Organizations	Organizational Trust
Knowledge Management (KM)	Social Construction of Knowledge
Organizational Knowledge	Organizational Theory and Learning
Group Decision Making	Epistemology
Business and Knowledge Process Re-Engineering	KM Training and Education
Collaborative / Group Decision Support Tools	Information Management

SPECIALIZED SKILLS

Academic: Commitment to and record of self-directed learning | Strong problem-solving, critical judgment, conceptualization, and research skills | Excellent oral and written communication skills | Well refined presentation skills | Demonstrated ability to complete complex projects over an extended period of time

Languages: Fluent in Russian

Technology: In-depth knowledge of information technologies relevant to my intended research (e.g. Knowledge Management Systems, Knowledge Portals, Content Management Systems, Collaborative Tools, Decision Support Tools). I have also been directly involved both as participant and manager of projects involving the design, development and implementation of information systems.

2004 – 2005
Teaching Assistant / Lecturer
 Analysis for Decision and Control
Teaching Assistant
 Introduction to Marketing
Teaching Assistant
 Management in a Changing Environment
Teaching Assistant
 Introduction to Management Fundamentals

University of Toronto at Mississauga

PROFESSIONAL EXPERIENCE

Virtual Tours Inc. / Mtwo Consulting June 2005 – September 2005 <u>Information Architect / Interaction Design Consultant</u>	Chicago, IL
Mtwo Consulting June 2003 – January 2004 <u>Project Director</u>	Westchester, IL.
Chicago Focus Inc. November 2002 – June 2003 <u>Client Relations Associate / Computer Technician</u>	Chicago, IL.
Alternative Resources Corp. (ARC) November 2000 – June 2002 <u>IT Project Manager / Technical Consultant</u>	Barrington, IL.
Web Designers Inc. February 2000 – October 2000 <u>Operations Business System Analyst</u>	Miami, FL. / Chicago, IL.
Investor Awareness, Inc. August 1999 – August 2000 <u>Investor Relations Account Executive / E-Commerce Coordinator</u>	Deerfield, IL.
International Millennium Consultants, Inc. December 1998 – August 1999 <u>Strategic Business Consultant</u>	Northfield, IL.
Financial Relations Board Corporation March 1998 – December 1998 <u>Investor Relations Specialist</u>	Chicago, IL.

INTERESTS

Music, Photography, Traveling, Golf, and Teaching

Appendix A

Clients, Projects, and Scope

Client	Project	Project Length	Scope
Virtual Tours Inc. / Mtwo Consulting	Virtual Tours System Design	4 months	Conducted sessions with clients to gather and document business and system requirements. Using UML and other system modeling techniques, created system and user interaction flows to communicate software designs to business and technical teams. Guided the design of test cases, and resolved issues during the development phase.
Radio Shack	Radio Shack VPN	7 months	Networked a Compaq P3 VPN server (Win 2000), Cisco 1900 switch, IBM Hub, POS server, and demo unit to a broadband connection. Provided satellite/DSL connectivity to the store and its cash lanes. Upgraded memory and re-imaged machines. 1,800 Locations in total.
ADP / Mercedes Benz	Mercedes Benz NetStar	5 months	Secured the installation and implementation of the NetStar System (Network) at 60% of all Mercedes Benz dealerships in the United States. Responsibilities included overseeing and managing the entire process from site analysis and implementation of the system to installation of the network.
Pathfire, ABC, CNN, WB	Pathfire Footprint	14 months	Installed digital media servers running Windows 2000. Connected satellites and dubbing workstations to stream digital media replacing tape.
Bluecurrent / Oxy Chemicals	Bluecurrent / Oxy	5 months	Trained Oxy Chemical locations on the use of Windows XP. Using the Bluecurrent IS tool, upgraded Dell workstations to XP or swapped out for new machines. Secured the integrity of all user information.
Hewlett Packard	HP Trade Show Set-up	10 months	Networked two booths for monthly HP trade shows. Install included Netgear hubs, Linksys Routers, WAN connectivity, HP Print Servers, Digital Cameras, Printers, Laptops and Workstations.
Pathfire / Charter Communications	Pathfire Charter	4 months	Updated and swapped remote satellites as well as servers at unmanned cable broadcast locations.
IBM / Wal-Mart	IBM / Wal-Mart	2 months	Racked, networked, and assigned ports for IBM 700 Series servers in Wal-Mart UPC centers.
Countrywide Home Mortgages	Countrywide Win 2K Rollout	4 months	Alpha and Beta testing of Windows 2000 rollout including workstation and server installation, image upgrades, and token ring to Ethernet conversions.
Dell / Lennox International	Dell / Lennox	7 months	Installation and configuration of Windows 2000 Servers replacing Windows NT 4 Servers
Radio Shack	Radio Shack / West Marine	1 month	Inventory location. Cleaned and back-up Point of Sale (POS) system. Upgraded RAM and NIC card. Applied new image to hard drives.
American Express	Amex Latin America	9 months	Analyzed concepts which would allow American Express to improve customer service to card members in Latin America by providing them with access to their account related information online.
International Millennium Consultants	IMC	9 months	Designed company website; Developed corporate one year business / marketing plan; sought financial backing for expansion; customized the functionality of their database; built office network.